

# What's Special About Being a HearingLoss.com<sup>®</sup> – Certified Provider?

Our commitment to treating patients like family is just the beginning.

You have a lot of options when it comes to treating your hearing loss. Thank you for choosing us. There's a great deal that goes into becoming HearingLoss.com-certified, and every bit of it serves as a benefit to you, our patient.

HearingLoss.com provides a network of certified hearing care professionals who have met rigorous requirements in order to carry this stamp of approval. Certified clinics are committed to following comprehensive audiologic best practices to help you hear your best and provide an exceptional patient experience along the way.

## Here are the basics of what a HearingLoss.com-certified clinic provides:

- ✓ A consistent and exceptional patient experience from your very first interaction
- ✓ A commitment to achieving the highest standards of hearing health care
- ✓ Both clinical AND patient care that follows best practices in the field of hearing care
- ✓ Real-ear measurement and validated outcome measures when selecting, fitting, and programming your devices – following best practices as set by the American Academy of Audiology
- ✓ The latest testing equipment, in proven, highly functioning order
- ✓ A selection of the most advanced hearing devices
- ✓ Annual continued learning and professional development for both patient care and provider team staff
- ✓ Access to a patient-focused website that educates, supports, and guides patients throughout their hearing care journey – including tools, resources, and a directory of top hearing care providers through HearingLoss.com
- ✓ A steadfast dedication to supporting its patients for life



Hearing care isn't just about technology — it's about partnering with patients to reconnect them to what matters most in their lives. Every patient deserves a customized hearing treatment plan that combines the right technology, the highest quality of care, and the expertise and support from a caring team of professionals.

When you chose us, you chose a HearingLoss.com-certified clinic. You're not just accessing hearing solutions — you're partnering with a practice that goes above and beyond to ensure your unique needs are met. We provide the tools and resources to help everyone reconnect with the world around them.

## What Are Best Practices?

In this case, they're a series of research-proven procedures that must be completed in order for you to receive the maximum amount of benefit from your hearing aids.



# Awesome Audiology



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